



INTERNATIONAL COLLEGE

Pre-Departure Orientation Handbook



THINGS TO KNOW AND DO BEFORE YOU LEAVE YOUR COUNTRY

APPLYING FOR A VISA

Before coming to Australia as an International Student you must apply for a Student Visa. Visa application forms and information on how to apply for your visa is detailed on the website of the Department of Immigration and Border Protection (DIBP): www.immi.gov.au or get them from your local Australian High Commission or Embassy. If you have applied for your study through a HGT Australia International College (HGT) agent they might be able to assist you with filling out the application forms.

HAVING A HEALTH CHECK

It is a great idea to have a health check before you come to Australia. This is sometimes required for visa purposes anyway. You will be covered for medical expenses through your required Overseas Health Cover (OSHC). Please check with your OSHC provider about what is and isn't covered under your policy.

ARRANGE ACCOMMODATION AND AIRPORT RECEPTION

Make arrangements for your first night or week in Newcastle before you come. There are a couple of options:

- Home stay (HGT can assist in booking you in to a home stay family)
- Hotel
- Backpackers

Students requiring transfers from Newcastle domestic airport can arrange for a HGT representative to meet them on arrival and transport them safely to their accommodation. Please be aware that there is an airport reception fee attached to this service.

DOCUMENTATION

Before you leave for your exciting time in Australia, we suggest you leave copies of a few important documents with your family/friends for security:

- Passport
- Visa
- Drivers Licence
- HGT Confirmation of Enrolment
- HGT Letter of Offer and Written Agreement

DRIVING IN AUSTRALIA

If you hold an overseas licence, you are allowed to drive the vehicles covered by your overseas license in NSW indefinitely, as long as:

- You remain a temporary overseas visitor
- Your overseas licence remains current
- You have not been disqualified from driving in NSW or anywhere else
- You have not had your licence suspended or cancelled, or your visiting driving privileges withdrawn
- You carry your overseas driver or rider licence. If your licence is not written in English, you must also carry an English translation, or an International Driving Permit.

You can choose to apply for a NSW licence if you wish – see [Applying for a NSW licence as a temporary overseas visitor](#).

Australians drive on the left-hand side of the road, with the steering wheel on the right-hand side of the car.

SAYING GOODBYE

It may be some time before you see your friends and family again. Make sure you spend plenty of quality time with them in the lead up to your departure.

WHAT TO BRING

DOCUMENTATION

- Your Letter of Offer/Written Agreement and Confirmation of Enrolment (COE) from HGT – ensure these are in your hand luggage when you depart.
- A printout of your electronic visa (if issued online) and a copy of your passport details (in case this is lost)
- Health or travel insurance documents
- Valid passport (including photocopies)
- Certified copies of personal papers (including transcripts, education and/or work references)
- Identification (certified copy of Birth Certificate, drivers license, copy of international drivers license, international student card)
- Credit cards, bank cards, travelers cheques etc
- Medical records, immunisation records and school records
- Proof of marriage (if relevant)
- Receipts for goods you are bringing to Australia, to assist with assessing Customs duty and sales tax (e.g. computers, cameras)
- Reference letters (for finding accommodation or employment) including rental references
- This booklet

If your important documents are not in English please bring certified English translations with you.

CLOTHING

The college requires you to wear smart casual clothing while on college premises. You will see a wide variety of clothing styles in Australia.

Some examples of what to bring can include:

- Lighter clothing for hot months
- A few warm sweaters/jumpers
- Raincoat and umbrella
- A variety of footwear; semi-formal shoes
- A bathing suit if you like to go swimming
- Semi formal wear for outings

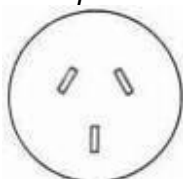
Summer in Australia is from December to February; Autumn from March to May; Winter from June to September and Spring from September to November. For most of the country, January is the hottest month of the year.

Other items you may like to bring:

Alarm clock	Bath Towels, Bed Sheets etc	Blankets
Dictionary (bilingual)	Calculator	Camera
Small sewing kit	Toiletries	A letter from your doctor for any regular medication

The standard voltage in Australia is 240V. Electrical plugs have three flat pins of which one is an earth pin. You may need to purchase an adaptor or have the plugs changed when you arrive.

Example of what Australian electrical plug looks like:



When you are packing remember to check with your airline for how much luggage is included with your ticket. Excess baggage can be very costly! We suggest you consider alternative such as sending additional items you don't require immediately by airfreight as unaccompanied baggage or by surface post. If you choose to post these items, please ensure they arrive in the country after you are in Australia as these items will need to pass Australian Customs checking.

WHEN SHOULD YOU ARRIVE IN NEWCASTLE?

We recommend booking a flight as early as possible and arrive a few weeks before your course commencement. This gives you time to adjust and recover from jet lag. Please be aware that you are not able to commence paid work until you have commenced study.

Australia has strict quarantine laws and it is important that you are aware of these conditions when arriving in the country. You must declare if you are carrying food or any items of plant or animal origin – including meat, honey, dairy products or straw. Your baggage may be x-rayed or examined by the Australian Customs and Border Protection Service or by Department of Agriculture and Biosecurity officers when you arrive in Australia.

Prescription only medicines that do not contain controlled substances can be brought into Australia if you:

- Import no more than three months' supply for your personal use, or the use of another traveller under your care.
- Carry a letter or prescription from your doctor, written in English, as evidence that the medicine has been prescribed to you to treat a medical condition.

There is no limit on the amount of physical currency or bearer negotiable instruments you can bring in or take out of Australia. However, you must declare amounts of AUD\$10,000 (or foreign currency equivalent) or more using the AUSTRAC Cross Border Movement – Physical Currency form. You will need to see an ACBPS officer if you require this form.

Before you get off the plane, ensure you have completed your Incoming Passenger Card.

The international airport can be quite busy, so you may encounter delays in going through Immigration and Customs. The Immigration officer will examine your passport and your visa (which should be in your passport) and your completed Incoming Passenger Card. The officer may ask you a few questions before stamping your passport and allowing you to enter the baggage collection hall.

For more information on what cannot be brought in to Australia please visit:

<http://www.daff.gov.au/biosecurity/travel/cant-take>

A useful link for you to read before departing your home country is available here:

<http://www.customs.gov.au/knowbeforeyougo/default.asp>

NEWCASTLE

Newcastle is Australia's seventh largest city. Newcastle's estimated resident population in 2017 was 446 thousand, according to the Australian Bureau of Statistics. The Newcastle City Council website has more information about Newcastle's **population** in their Statistical Portrait of the Newcastle region. The multicultural population of Newcastle has 12.4% of residents born overseas. (Source: www.newcastle.nsw.gov.au). Some of the most commonly spoken language other than English include Macedonian, Italian, Mandarin, Greek and Arabic.

FACTS

Population:	446 thousand
Time Zone:	GMT+10
Official Language:	English
Government:	Democratic

STUDYING AT HGT

While studying in Australia you are required to maintain certain requirements of your student visa and of HGT.

ACADEMIC ORIENTATION

The first day of your course will be an academic orientation to the college. On this day we ask you to bring along your passport, copy of your visa and another Australia identity document you may have (e.g. Bank Card). The orientation will cover paperwork and an introduction on the course/s you are studying with us.

YOUR RESPONSIBILITIES

As an overseas student on a student visa, you have responsibilities to:

- Satisfy your student visa conditions;
- Maintain your Overseas Student Health Cover (OSHC) for the period of your stay;
- Meet the terms of the written agreement with your provider – including payment agreement;
- Inform your provider if you change your address;
- Maintain satisfactory course progress;
- Follow HGT's attendance policy.

SUPPORT SERVICES

Counsellors

HGT have trained, qualified counsellors who are aware of some of the challenges facing international students, and provide free and confidential personal, academic and career advice.

Improve your English

HGT offers ELCOS courses to all international student and weekly conversational English sessions to provide international students with a casual environment to practice their English, ask questions about personal or study related documents, and interact with their classmates in a fun and friendly environment.

Social Activities

At HGT, we support you in your study and encourage you to take some time to explore our Newcastle lifestyle, with organised day trips to local attractions, visits to affiliate colleges and College social events with your new friends and classmates.

OUR CAMPUS

The college is located at 148 Lambton Road, Broadmeadow NSW 2292.

The campus is located in the Newcastle region and is well supported with public transport (trains and buses). The campus features spacious modern classrooms with audio visual equipment, student computer lab, study room, wireless network and a newly refurbished student breakout area including fully equipped kitchen.

POLICIES

DEFERRAL, CANCELLATION AND EXCLUSION POLICY

Students are able to defer or temporarily suspend their studies during their course only in certain limited circumstances and only on the grounds of compassionate or compelling circumstances. Students may also have their enrolment deferred or suspended due to misbehaviour which can also be grounds for cancellation of studies.

Please read the full Deferral, Cancellation and Exclusion policy is available at www.novaskill.com.au/international

COMPLAINTS AND APPEALS POLICY

HGT is committed to developing and maintaining an effective, timely, fair and equitable grievance handling system which is accessible and offered free of charge.

Our Complaints and Appeals policy is available to all students (current or prospective) irrespective of their location, place of residence or area of study.

Please read the full Complaints and Appeals Policy which is available at: www.novaskill.com.au/international

ATTENDANCE AND COURSE PROGRESS

Under Standard 11 of the National Code 2018 HGT monitors attendance following:

Registered providers should keep records of all contact and counselling made with overseas students who have been absent for more than five consecutive days or where the overseas student is at risk of not attending at least 80 per cent of the course contact hours.

HGT also monitors student's academic progression throughout their study duration.

Failure to submit assessments when due or failure to attend timetabled classes may result in your enrolment with the college being cancelled which will jeopardise your student visa status.

Please read the HGT policies on Monitoring Course Progress and Monitoring Attendance which are available at: www.novaskill.com.au/international

FEES AND REFUND POLICY

Students are required to pay fees as per their written agreement. Students are reminded that on time payment of tuition fees is a requirement of enrolment at HGT. Non payment of tuition fees may result in a cancellation of enrolment. Refund Policy is available on our website. If you wish to apply at any stage please contact International Administration who will issue and Application for Refund.

Please read the HGT Refund Policy which is available at:

www.novaskill.com.au/international

COURSE CREDIT AND RECOGNITION OF PRIOR LEARNING (RPL) POLICY

If you have previous studies or professional experience that is relevant to your study program, you can request to receive course credit or RPL based on your prior learning. This is governed by HGT's Course Credit and RPL Policy.

Please read the HGT Course Credit and RPL Policy which is available at:

www.novaskill.com.au/international

TRANSFER POLICY

Under the revised National Code of Practice for Registration Authorities and Providers for Education and Training to Overseas (the National Code), a transfer cannot happen until after the first six months of the first registered school sector course.

Please read the HGT Transfer Policy which is available at:

www.novaskill.com.au/international

WORKING IN AUSTRALIA

Whilst in Australia on a Student Visa you are able to work up to 40 hours per fortnight while studying. You are able to work unlimited hours when your course is not in session. Please check your timetable to know when you are in session and not in session. Make sure that study remains your priority and that work does not distract you from your studies. Students are permitted to commence working in Australia once your course has commenced. Once you have found a suitable job, ensuring that it does not interfere with your study as this is your number one priority. Not attending classes due to work is not permitted.

Please note – if you work more than your student visa allows your visa may be cancelled.

For any visa related questions, please contact the Department of Immigration and Border Protection (DIBP) – Phone: 131 881 OR Website: www.immi.gov.au

In order to find work in Australia, most employers require you to submit a resume (or curriculum vitae) and have good English

The college can assist you with examples of Australian resumes and cover letters.

Course Related Work – where to look:

- Register your interest with HGT College for Employment Assistance.
- Register with industry specific agencies
- The internet: www.seek.com.au
www.careerone.com.au
www.mycareer.com.au

Non Course Related Work – where to look:

- The internet: www.seek.com.au
www.careerone.com.au
www.mycareer.com.au
- Networking – talk to fellow students, friends and family. Everyone is a potential lead to a job!
- Employment agencies
- Newspaper lift outs
- Community noticeboards

Your employment rights

Most employees' rights are set out in state and federal awards. These awards specify the conditions that apply – i.e. minimum pay.

You should not have to pay money to apply for work or for on the job training!

Applying for a Tax File Number

A tax file number (TFN) is a unique number issued to individuals and organisations to help the Australia Tax Office (ATO) administration taxation. It's one of your most important forms of identification in Australia. When you start work for a new employer in Australia you will need to fill in a Tax File Number Declaration Form.

You can apply for your Tax File Number online via the Australia Taxation Office (ATO) website provided you have a visa that allows you to work. The ATO's website is: www.ato.gov.au.

If you are a student enrolled in a course of six months duration or more, the ATO considers you a resident for tax purposes and you pay tax at the residents' rate.

Your Tax File Number is valuable. Don't share it with a friend and don't provide it on the internet when applying for work.

MONEY

It is recommended that you bring at least AUD\$700 in cash with you when you arrive in Australia and have access to a further AUD\$2,000 for your first week in Australia.

You are advised not to bring more than AUD\$10,000 in cash as you will need to complete a Cash Transaction Report at the Customs area when you arrive.

SETTING UP A BANK ACCOUNT IN AUSTRALIA

Bank accounts are relatively easy to open in Australia. When applying to open a bank account you will need to take your passport and proof of your address in Australia, e.g. – rental agreement, electricity account, driver's license, 18+ card.

Most banks and Automatic Teller Machines (ATMs) will allow you to withdraw from international bank accounts, provided your bankcard has an international symbol on it, such as Cirrus.

The leading banks in Australia include: Westpac, Commonwealth Bank, National Australia Bank, ANZ and St George.

Where you can access your money:

- Automatic Teller Machine (ATM)
- EFTPOS (Electronic Funds Transfer at Point Of Sale) – this gives you the ability to pay for items such as food, drinks, clothes etc electronically using the card of your choice.
- Internet
- Over the counter at the bank

The cost of living in Newcastle will be a big factor in your budgeting. Below is an example of what living costs you may incur while studying. Please note this does not include entertainment etc.

Accommodation

- **Hostels and Guesthouses** - \$90 to \$150 per week
- **Shared Rental** - \$85 to \$215 per week
- **On campus** - \$90 to \$280 per week
- **Homestay** - \$235 to \$325 per week
- **Rental** - \$165 to \$440 per week
- **Boarding schools** - \$11,000 to \$22,000 a year

Other living expenses

- **Groceries and eating out** - \$80 to \$280 per week
- **Gas, electricity** - \$35 to \$140 per week
- **Phone and Internet** - \$20 to \$55 per week
- **Public transport** - \$15 to \$55 per week
- **Car (after purchase)** - \$150 to \$260 per week
- **Entertainment** - \$80 to \$150 per week

Minimum cost of living

The Department of Immigration and Border Protection has financial requirements you must meet in order to receive a student visa for Australia. From 1 July 2016 the 12 month living cost is:

You - \$19,830

Partner or spouse - \$6,940

Child - \$2,970

We recommend setting short and long term budgeting goals to ensure you live comfortably while in Australia.

As a student you are also required to ensure your tuition fees are paid on time. Failure to do so may result in cancellation of your enrolment with HGT and subsequently your student visa.

SAFETY IN AUSTRALIA

While Australia is considered one of the safest countries in the world we do make suggestions on ensuring your personal protection.

General Hints

- always let someone know where you are going, who you are meeting and when you expect to return
- listen to your instincts and don't take any unnecessary risks
- avoid walking alone late at night
- avoid carrying non-essential items such as passport and too much money
- program important emergency numbers into your phone (see below)
- don't be afraid to report crimes/incidents to police. They are here to protect and assist you.

Safety on Transport

- use a timetable to plan your travel and avoid unnecessary delays
- choose well lit busy areas rather than dark quiet spots
- travel close to the guard or driver
- where possible exit transport into well lit busy areas
- be aware of who is around including who gets off with you
- consider carrying a personal alarm.

Safety on the Street

- stay alert as awareness is your best defence
- cross the street if you feel unsafe
- be confident and aware of your surroundings
- keep to well lit major roads and paths at night, do not take short cuts through parks
- if approached by a stranger keep a safe distance
- if approached for money advise you have no cash, avoid eye contact and move toward other people
- if you are being followed change direction and seek a safe place
- keep personal items such as wallets and bags close to your body or out of sight
- have your keys ready to quickly enter your home or car.

Emergency Contacts in Australia

Service	Phone Number
Ambulance	000
Police	000
Fire Brigade	000

Counselling Contact in Australia

Service	Phone Number
Life Line	131 114
Rape Crisis Centre	1800 RESPECT (737 732) (free call)
Centre Against Sexual Assault	1800 806 292 (free call)
Domestic Violence Hotline	1800 811 811 (free call)
Crime Stoppers	1800 333 000 (free call)
Translating and Interpreting Services	131 450
Kids Help Line	1800 551 800 (free call)

Safety is not limited to your personal safety. There are other areas where you should take care:

Sun Protection

The Australian sun is very strong. Always wear a shirt, hat, sunglasses and SPF 30+ sunscreen lotion, even on cloudy days. If spending the whole day outdoors, reapply sunscreen regularly. Stay out of the sun during the middle of the day when the sun is strongest. Make sure you drink plenty of fluids to avoid dehydration.

Bushfires – fires in general

Australians live with the risk of bushfires. The danger period is from late spring to summer and during this time observe some simple safety precautions. Before setting out on a journey, inform yourself of bushfire risks through TV, radio and newspapers reports. When camping, use designated fireplaces, comply with road warning signs and total fire bans. If you must light a fire, always extinguish it completely with water.

Swimming between the flags

Australia's beautiful beaches can hold hidden dangers in the form of strong currents called rips. Avoid them by always swimming between the red and yellow flags - they mark the safest place to swim on the beach. Lifesavers wearing red and yellow uniforms generally patrol beaches during the warmer months of October to April, but some of the most popular beaches are patrolled all-year round. Never swim alone, at night, under the influence of alcohol or directly after a meal. Always check water depth before diving in and never run and dive into the water from the beach.

Sharks and crocodiles

Shark attacks in Australia are very rare, however may be fatal. Shark netting on Australian beaches deter sharks, but you can further reduce your risk by always swimming between the flags on patrolled beaches and not swimming at dusk or evening. Avoid swimming alone, a long way offshore, at river mouths or along drop-offs to deeper water.

Travelling in remote Australia

Driving through Australia's remote and rugged areas requires thorough preparation. Before embarking on a 4WD or outback journey, ensure you have a roadworthy vehicle fitted with GPS and two spare tyres. You'll also need good maps, extra food, water and fuel and an emergency plan. Plan your route carefully and notify a third party of your expected arrival. Check road conditions before beginning your journey, stay with your vehicle if it breaks down and avoid travelling in extreme heat conditions. If driving a conventional vehicle through remote areas, drive slowly on unsealed, dusty or narrow roads and always check road conditions before turning off major roads. Mobile phones have limited coverage in remote areas, so check your phone provider for coverage.

Bushwalking or hiking in wilderness

When planning a bushwalk or hike, check the length and difficulty of the walk and consider using a local guide for long or challenging walks. If walking without a guide, tell someone where you're going and when you expect to return. Wear protective footwear, a hat, sunscreen and insect repellent and take wet weather gear, a topographic map and plenty of water. When walking, read maps and signs, stay on the track, behind safety barriers and away from cliff edges. Don't feed or play with native animals, as you might get scratched or bitten. Plan walking in summer months carefully and avoid challenging hikes when the sun is too intense.

(Source: www.australia.com/articles/tips_hazards.aspx)

THINGS TO DO IN HUNTER VALLEY

If you find yourself with some free time, there are lots of things you can do in Newcastle that do not cost a lot of money.

PARKS AND GARDENS (ENTRY TO ALL PARKS IS FREE OF CHARGE)

Mount Royal National Park

Camp, hike and picnic in part of Gondwana Rainforests of Australia's World Heritage area, close to Barrington Tops National Park.

Heuston Lookout

Heuston Lookout Park was formerly farmland which was donated to the community by the estate of P.A. Heuston, specifically to be used as a lookout.

Werakata National Park

Werakata National Park is great for birdwatching, home to native animals and has exceptional spring wildflowers.

Yango Walking Track

Following a former logging trail, Yango walking track travels for six kilometres through some of the most pristine and picturesque wilderness in Yengo National Park.

MARKETS (ENTRY TO ALL MARKETS IS FREE OF CHARGE)

Markets are popular venues in Newcastle for arts, crafts and food. Generally, markets open early in the mornings. Some markets that are in Hunter Valley Region are:

Hunter Wine Country Markets

Hunter Wine Country Markets is held every Saturday. It is a boutique handmade market showcasing local artisans.

Broke Village Community Market

Broke Village Community Market is on the first Sunday of the month.

The little market with great stalls - for the community, by the community.

You will find everything from local gourmet produce, back-of-ute veggies, toys, handmade gifts, collectables and pre-loved trinkets

A barbecue and coffee will be available and the parking couldn't be easier, just 10 minutes drive from Hunter Valley Gardens.

(Source: www.brokefordwich.com.au)

Slow Food Earth Market Maitland

The Slow Food Earth Market Maitland is open to the public and operates on the first and third Thursdays of each month featuring Good Clean and Fair farmers and producers who will sell local, seasonal produce from 1pm - 6pm in The levee located in the center of Maitland, New South Wales.

(Source: www.slowfoodhuntervalley.com.au)

For more information on what to do in Newcastle visit: <https://www.visitnsw.com/destinations/hunter/hunter-valley/attractions>

Also keep an eye out around campus for our internal What's On flyer for some great tips and hints!

ADJUSTING TO LIFE IN AUSTRALIA

Moving to a new country can be an overwhelming experience, especially if you have not lived away from home before. The better prepared you are for the changes that are likely to occur, the better you'll be able to settle in to your new life. Arriving in a new environment often means experiencing a wide variety of feelings and reactions. You may not be able to express your full personality in English. These are all common reactions to the 'culture shock' you will be going through.

You may feel homesick, especially on special occasions or holidays or when you've had a bad day. You may find all the differences difficult to get used to and you may feel lonely and isolated.

If you're feeling lonely, homesick or having a hard time getting used to life in Australia, keep the following in mind:

- give yourself time to settle in. It takes time to meet people and adjust to everything new – but most likely you will!
- set your flat/room up so that it's comfortable. Hang some pictures and make it feel like home
- get in to a routine to make life feel a bit more normal, and try to keep a balanced schedule. You want to be active and busy enough that you don't get bored, but still able to keep up with your studies
- remember other international students are probably feeling the same as you. It may be helpful to talk to them and spend time together
- stay in touch with your friends and family back home through phone and email (and Skype!). This will help you feel far less removed from what's happening at home and give you extra support when you need it
- make an effort to participate in Australian life and culture too. Try some of the tourist activities and send photos home so your family and friends can stay up to date
- write down all the positive things about being away from home and remind yourself why you wanted to study overseas in the first place
- if you are finding it difficult to follow the classes, or struggling with your studies in other ways, don't be afraid to ask your trainer for extra help
- take care of yourself – make sure you are getting enough sleep as you will be much more likely to keep things in perspective. Stay physically active as that also helps reduce stress. And eating good, healthy food will help you feel better too.

(Source: AHM – Cultural Adjustment)

For more advice on Health and Wellbeing, visit

https://www.oshcallianzassistance.com.au/member_student/health_and_wellbeing.aspx

HGT has students from over 20 countries around the world so there will be lots of your fellow students who may be feeling the same thing you are.

TRANSPORT

Newcastle has a network of various forms of Public Transport to get around the city. The main types of public transport are: Bus, Train and Ferry. The type of transport you may use will depend upon where you live in Newcastle – i.e. some suburbs do not have a train line but do have bus services.

Opal cards are smartcard tickets that you keep, reload and reuse to pay for travel on public transport. Simply add value to your Opal card then tap on and tap off to pay your fares on trains, buses, ferries and light rail – anywhere within the Opal network. As well as the lowest single fares, Opal cards have lots of benefits for regular travellers.

Opal is the only card you need to get around on all modes of public transport. The Opal card can be used on:

- ❑ **All Sydney Trains.** View [Opal enabled Sydney Trains lines](#) or [Opal enabled trainstations](#)
- ❑ **All NSW TrainLink Intercity services.** View [Opal enabled NSW TrainLink Intercity services](#) or [Opal enabled train stations](#)
- ❑ **All buses in Sydney, the Blue Mountains, Central Coast, Hunter and Illawarra.** View [Opal enabled bus services](#)
- ❑ **All Sydney Ferries.** View [Opal enabled Sydney Ferries services](#)
- ❑ **Stockton Ferry in Newcastle.** View [Opal in Newcastle](#)
- ❑ **Selected private ferry services.** (Local island residents with a private ferry pass and Gold Senior/Pensioner Opal card only from 1 January 2016) View [Opal enabled private ferry services](#)
- ❑ **Light rail.** View [Opal enabled light rail services](#)

More details on timetables for buses, trains and ferries – as well as maps and ticketing and zone information are available at: <https://www.opal.com.au/en/about-opal/>. You can also find information on purchasing a Opal Card on this website.

IMPORTANT CONTACTS

HGT International Office

Tel: +612 4906 6700

Email: info@hgtaustralia.com.au

Web: www.novaskill.com.au

Key Contacts within the College

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